

Technical Requirements for RFMS Subscription & Hosted



GENERAL

Required:

- ✓ High-Speed Internet connection
 - Needed for procuring RFMS Downloads, uploads/downloads from Vendors, and RFMS Remote Assistance
- ✓ At least one printer is either networked or cabled

Recommended:

- ✓ Wired Ethernet Connections are strongly recommended
 - GB Network Cards, GB Switches, and Cat 5 Cabling at minimum.
 - We do not recommend running the computer through an IP Phone or running RFMS via Wireless Networks due to potential performance issues.

WORKSTATIONS

Required:

- ✓ Processor: Intel Core i5, 8 GB RAM, with a 7200RPM SATA hard drive for workstation computers
- ✓ Monitor(s) with Minimum Resolution of 1920x1080
 - Running RFMS at lower resolutions may create screen bleed issues, and all fields or buttons may not be viewable.
- ✓ Current Windows updates and anti-virus
- ✓ A Security Solution that is up to date and set to perform regular scans. We recommend the following:
 - A commercial EDR Solution vs. built in, free or personal solutions
 - Consulting with local IT Staff/Provider/MSP on what they recommend is best for your environment.

Recommended:

- ✓ Processor: Intel Core i7 2.0GHz or faster computer, 16 GB or greater RAM, with a 7200RPM SATA hard drive
- ✓ An Uninterruptible Power Supply (UPS) is recommended
 - A UPS is a battery-backup unit; a simple surge-suppressor is NOT sufficient for protecting your equipment and data.

* Macs and Surface Pro X Tablet/Computers are not supported