Technical Requirements for

RFMS Subscription & Hosted

RFMS

GENERAL

Required:

✔ High-Speed Internet connection

- Needed for procuring RFMS Downloads, uploads/ downloads from Vendors, and RFMS Remote Assistance

✔ At least one printer is either networked or cabled

✔ Anti-virus

- Cylance AV is recommended and available for purchase through Isogent.

Recommended:

✔ Wired Ethernet Connections are strongly recommended

- GB Network Cards, GB Switches, and Cat 5 Cabling at minimum.
- We do not recommend running the computer through an IP Phone or running RFMS via Wireless Networks due to potential performance issues.

WORKSTATIONS

Required:

✔ Processor: Intel Core i5, 8 GB RAM, with a 7200RPM SATA hard drive for workstation computers

✔ Monitor(s) with Minimum Resolution of 1920x1080.

- Running RFMS at lower resolutions may create screen bleed issues, and all fields or buttons may not be viewable.

Recommended:

✔ Processor: Intel Core i7 2.0GHz or faster computer, 16 GB or greater RAM, with a 7200RPM SATA hard drive

✔ An Uninterruptible Power Supply (UPS) is recommended

- A UPS is a battery-backup unit; a simple surge-suppressor is NOT sufficient for protecting your equipment and data.